

Want to find out more?

Visit the Groupcall messenger website for more information:

http://www.groupcall.com/pro_messenger.html



Other ways to keep up to date with the school:

School website:

<http://gourock-pri.inverclyde.sch.uk>

School Twitter address: @gourockpr

School contact e-mail:

INGourock@glowscotland.onmicrosoft.com

School Telephone Number: 01475 715824

GROUPCALL: Improving communications with Parents.

Our schools continue to look at establishing the most effective and efficient ways to communicate with parents and students. In recent years, changes to technology have allowed schools to send out text messages, make use of Twitter feeds and spotlight their website information, so that parents can keep up to date with what is going on in and around their school community.

This session, a new facility in your child's school now allows us to provide information directly to parents on their mobiles and in e-mails. This system is called Groupcall Messenger.

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council



What is Groupcall?

Groupcall gives us the ability to send text messages to your mobile phones. **We will also be using it to send you emails.** This new facility will enable us to get a message to one parent or the whole school very quickly.

We may use the Groupcall system to advise you of the following:-

- School Closures
- Emergency notification of flood etc.
- Advise/acknowledge that your child is absent from school
- Test and exam date reminders
- Changes to meetings and after school events
- Unauthorised absence reminder notices
- Parents evenings
- Expected time of arrival when returning from a school trip
- Upcoming special school events
- Invitations to a meeting
- When report cards have gone home
- General information about what is going on at school

It is hoped that in the coming months a simple free to download App for your mobile devices will also allow you to keep up to date with the latest news from your child's school.

Depending on the reason for contacting you, we will either send an email or a text message to your mobile phone. We may also choose to send some messages in duplicate (i.e. via text & email). If neither of these communication methods suit your needs, schools will still look to send you out the information in paper form.

Our main method of communication will now be through the use of parental e-mails. This allows us to send you copies of our newsletters and other school information, as attachments to the message. SMS Text messages will be used by the school where there is a need for quicker messages to be communicated.

Please note:

All text messages sent from school will have name of the school displayed at the top of the message. We will be able to see from school when the message has arrived in your phone and so we will know you have received it. If we are asking for information, you can respond to the text in the same manner that you would do with a standard text message. Alternatively, please provide the information in the normal way (i.e. by telephone or by letter to the school).

Additional Benefits for Parents

Groupcall Messenger also allows schools to send out the text and e-mail messages in a number of other languages. So if you would prefer to receive the message in a language other than English, then please let the school know.

What happens next?

At the start of every session, schools send out their annual data check form to make sure that we have the correct details on every child, including addresses, emergency contact numbers and family contacts.

On this form there is a space for you to indicate the e-mail addresses of the main parental contacts. We would ask that you provide these e-mail details, so that we can send you the news and information. Direct to your mobile devices.

Should any of your contact details change during the session, then we would also ask that you contact the school and let us know.

